

# Resident Impact Assessment

## Testing and Maintenance of Fire Protection, Fire Detection and Emergency Lighting

### Service Area: Repairs and Maintenance

#### 1. Intended outcomes of this policy, function

This contract is for the delivery of the testing and maintenance of fire protection, fire detection and emergency lighting equipment to Islington Council housing estates and community centres. These works include: servicing, testing and repairs of portable firefighting equipment, dry and wet risers, hose reels, sprinkler systems, hydrants and emergency lighting.

#### 2. Resident Profile

The group within Islington which is going to be impacted by this contract are primarily council tenants, council leaseholders and other residents and visitors to Islington council homes and estates where works are carried out. Below is the known diversity profile for Islington council tenants and leaseholders.

		Borough profile	Service User profile
		<b>Total: 206,285</b>	<b>Total: 52,631</b>
Gender	Female	51%	54%
	Male	49%	46%
Age	Under 16	32,825	9,494
	16-24	29,418	6,063
	25-44	87,177	17,631
	45-64	38,669	12,684
	65+	18,036	6,756
Disability	Disabled	16%	35%
	Non-disabled	84%	65%
Sexual orientation	LGBT	No data	N/A
	Heterosexual/straight	No data	N/A
Race	BME	52%	50%
	White	48%	50%

<b>Religion or belief</b>	<b>Christian</b>	<b>40%</b>	<b>42%</b>
	<b>Muslim</b>	<b>10%</b>	<b>16%</b>
	<b>Other</b>	<b>4.5%</b>	<b>3%</b>
	<b>No religion</b>	<b>30%</b>	<b>16%</b>
	<b>Religion not stated</b>	<b>17%</b>	<b>23%</b>

### 3. Equality impacts

It is anticipated that the delivery of this contract for the provision of testing and maintenance of fire protection, fire detection equipment and emergency lighting will not discriminate against any individuals living in council homes or visiting council homes or estates. The delivery of the contract will have a positive impact on all residents including those with protected characteristics as it is designed to ensure that measures are taken to keep our fire protection and firefighting equipment in good working order to ensure the safety of residents and visitors.

The service provider will test fire safety equipment and carry out remedial works and upgrades as necessary to existing installations.

The council has various obligations under the Regulatory Reform (Fire Safety) Order 2005 in relation to ensuring fire safety on its premises. Leaseholders will be consulted and will be recharged for the cost of these services.

Arrangements within the procurement process for this contract will have a positive impact on groups with protected characteristics as diversity and equality implications will be considered during the procurement. Potential service providers will be asked a series of questions which will be scored during the procurement process. Scoring will take account how service providers propose to take due consideration of equality and diversity of this contract in a number of ways.

Service providers responses to this question will be expected to clearly show how they will communicate effectively with residents impacted by works they are undertaking. Particular attention will be paid to what arrangements they will put in place to ensure they can communicate effectively with residents with protected characteristics who may have different communication needs, in particular residents with a disability, those for who English is not their first language and elderly residents.

Service providers will also be expected to visibly explain how they will deliver their services to ensure the safety of all residents and members are protected and what additional health and safety measures they will put in place to ensure individuals with protected characteristics are protected sufficiently. It is a contractual requirement for service providers to work to Islington Council's policies and procedures, where equality, diversity and an accessible service for all is factored into service delivery procedures.

The answers given by the successful provider to the quality questions within the procurement process will form part of the contract documentation for the provision of this

service and performance against these commitments will be monitored by the Housing Repairs Service. In addition, it is a contractual requirement for service providers to work to Islington Council's policies and procedures covering health and safety and equality and diversity.

Social Value is considered and written into contract terms including offering a minimum number of apprenticeship opportunities, work experience placements, job shadowing and training opportunities throughout the delivery of the contract. The council's Employment Engagement Team will attend quarterly Core Group meetings with the successful service provider where commitments made to deliver Social Value requirements will be monitored and enforced, if necessary, with the chosen service provider.

It is not anticipated that the delivery of this contract will have negative impact on relations between communities with protected characteristics and the rest of the population in Islington.

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#### **4. Safeguarding and Human Rights impacts**

All of the service providers appointed by repairs and maintenance are required to have DBS checks for all of their staff working on an Islington contract, including any subcontractors they use and this must be evidenced. It is also checked on a quarterly basis to ensure any service providers staff changes are taken into consideration. Service providers are not allowed to enter a property unless an adult over the age of 18 is present

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Service providers are given leaflets and information regarding safeguarding and reporting any safeguarding concerns back to Islington Council. They also have to attend mandatory safeguarding training delivered by Islington Council. These are all contractual requirements irrespective of whether the contractor works internally or externally to residents' properties.

There is no anticipated risk of Human Rights breaches linked to the delivery of this contract.

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#### **5. Action**

No additional actions have been identified.

**This Resident Impact Assessment has been completed in accordance with the guidance and using appropriate evidence.**

**Staff member completing this form:**

Signed: Sophia Lall

Date: 22/05/2018

**Head of Service or higher:**

Signed: Matt West

Date: 27/05/2018